# THE SUPERVISOR COURSE

for 2017 -2018



#### **WHEN**

One day each month from July 2017 to June 2018

#### **WHERE**

MESO Training Center 308 NE 27th Street Oklahoma City, OK

**Click here** to register online Or visit www.meso.org



This program is approved for CLEET credit.

#### COMMENTS FROM PREVIOUS CLASSES:

"This class has reassured me of the things I've been doing right as a supervisor and helped me understand what I need to improve."

"As a new supervisor, it has helped me deal with my crew in a positive way."

"It has shown me how to understand and respond to situations, both at work and home."

"I've learned a lot about interacting with people in general, not just the people who work with me."

"I have a better understanding of who I am and the changes I need to make to achieve my goals."

"I've learned to set ground rules. Everyone on the crew understands my expectations and I understand theirs."

"My crew has benefited because I have become a better communicator. I've also been able to let go of some things that I thought only I could do and learned to delegate them."

#### **About MESO**

The Municipal Electric Systems of Oklahoma (MESO) is the state association of municipally owned electric utilities providing electric service to more than 400,000 residents in 63 communities across Oklahoma.

MESO serves members by facilitating mutual aid efforts; advancing education and advocacy; and, delivering training and development programs. Members also have the benefit of an affiliated alcohol and drug testing service.

## Click here to register online Or visit www.meso.org REGISTRATION DEADLINE IS JUNE 23, 2017

#### WHAT:

The Supervisor Training
Course – a one-year
comprehensive course to
make current supervisors
better, to introduce new
supervisors to their role, or
to prepare potential supervisors for their future.

#### WHEN:

One day per month from July 2017 to June 2018

#### **WHERE:**

MESO Training Center 308 NE 27th Street Oklahoma City, OK

#### **COST:**

\$1,200 per person (payable quarterly in \$300 increments)



## Q & A ABOUT THE SUPERVISOR COURSE:

#### Q. What will I need to do to be successful?

A. Students achieve success when they:

- participate in monthly, one-day classroom sessions
- complete reading assignments from the books provided
- come to class with completed assignments which include written assignments such as journal entries.

#### Q. What types of things will be covered in the course?

A. The course consists of three main areas – Character & Ethics, Personal Strengths, and Skill Process for Improved Supervisor and Worker Performance.

#### Q. What is the cost for the class?

A. The cost is \$1200 per person which includes 12 classroom days, materials, all books and additional required reading materials, and a recognition plaque upon successfully completing the course. The annual cost may be paid quarterly in \$300 increments.

#### Q. Where are the sessions held?

A. All sessions will be held at the MESO Training Center in Oklahoma City. The address is 308 NE 27<sup>th</sup> Street.

#### Q. What are the times and dates for the training sessions?

A. Classes will begin at 9 a.m. with lunch on your own. The training dates are:

July 11, 2017January 9, 2018August 8, 2017February 13, 2018September 19, 2017March 13, 2018October 10, 2017April 10, 2018November 14, 2017May 8, 2018December 12, 2017June 12, 2018

Any additional questions about The Supervisor Course for 2017-2018 can be directed to **Tom Rider** at 405-528-7564 or tom@meso.org.

## TOPICS TO BE COVERED:

- Introduction to Supervision
- Character
- Ethics
- Personality & Communication Skills
- Personal Strengths and Emotional Intelligence
- Getting People to Take Action
- Developing a Change Mentality
- High Impact Morale & Motivation
- Personal Accountability
- Negotiating for Success
- Delegating for Personal Development
- Evaluation Have you prepared your people for success?

## <u>Click here</u> to register online

Or

Visit www.meso.org

REGISTRATION DEADLINE IS JUNE 23, 2017



#### Registration Form

## The Supervisor Course for 2017—2018

MESO Training Center Oklahoma City, Oklahoma

Registrant Information:	
First Name:	Last Name:
Title:	Email:
Billing / Contact Information:	
Company:	
Name:	
Address:	
City/State/ZIP Code:	
Phone:	
Email:	
Fax:	



Deadline is June 23, 2017

This program is approved for CLEET credit

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### **Click here** to register online

Or visit WWW.MESO.ORG

Deadline is June 23, 2017

Fax: 405-524-5095

Email:

deborah@meso.org

Mail to: MESO

308 N.E. 27<sup>th</sup> Street Oklahoma City, OK 73105-2717

Please direct billing or registration questions to **Deborah Miner-Gonzales** at 405-528-7564 x 1 or deborah@meso.org